

Jones Lang LaSalle - Building teams

Client

Jones Lang LaSalle, an industry leader in property and corporate facility management services.

Client's objective

- Develop closer bonds and better working relationships between two divisions
- Improve overall effectiveness by focusing on a common goal

What we did

KAI was used to gather and share information about problem solving styles within the team. The **Innovation Factory** activity was used to demonstrate how great results can be achieved by using the wide range of problem solving styles within the team. It also highlighted the need to manage these differences which are often the cause of problems with relationships in the workplace.

The day included business sessions to ensure transfer of learning to the workplace and identifying actions to improve working relationships.

A follow up day was facilitated to review progress and expand on the first phase, to give further impetus to the development of this particular relationship.

Participants said:

- Finding my manager is the exact opposite has been of real value!
- Good practical approach to team building.
- Better understanding of the diversity of problem solving skills available in the team.
- Encouraged focus on KAI issues and analysis of how they impact on teams at the sharp end.
- Better appreciation of support and experience of others in the team.
- Mindmap exercise extremely useful and I will take ideas away.
- Opportunity to reflect on what we can improve on as a team.
- Able to contribute to the wider team and meet them. Structured facilitation – went quickly.
- Good links to the business context.
- Great chance to look at ways to change and improve team interaction and communication.
- Using the team's diverse skills and abilities we achieved a result!